



**TOTAL BATTERY BRANDED WET LEAD ACID (CAR, TRUCK, MARINE, RV, COMMERCIAL EQUIPMENT) BATTERIES WARRANTY ONLY.**

**WHAT IS COVERED BY THIS LIMITED WARRANTY**

Batteries eligible to be covered by this Limited Warranty are warranted to the original purchaser and are non transferable. The warranty period begins from the date of sale for the stated period FREE/PRORATED warranty period shown on the Battery warranty label attached to the battery in the following format: FREE MONTHS/PRORATED MONTHS example: 36/100. Should the battery fail within the free replacement period or the prorated period, due to a defect in materials and/or workmanship (not merely discharged), it will be replaced with the same model battery free of charge in the free replacement period or prorated . If the same model battery is not available, it will be replaced with a like kind and quality battery. Full warranty will not apply to replacement battery. A free replacement or prorated warranty continues from the original battery's date of purchase and does not extend the original warranty period. A determination of the application and usage of the battery will identify if the battery qualifies for a consumer personal use application warranty or for a commercial application warranty, failure to disclose the proper application and usage type (i.e. Commercial use or Personal use) at the time of the initial purchase will still result in Total Battery assigning the correct warranty usage type at the time of warranty claim whenever it is possible to determine that application usage.

**EXTREME USE EXEMPTIONS:** Batteries used in commercial TAXI and UBER type applications have an 18 month Free replacement warranty.

This warranty does not apply to discharged batteries that can be recharged and returned to service; labour costs for battery removal and installation; labour costs for other damage or repairs caused by the battery; batteries that have been opened, frozen, sulphated or damaged due to neglect or abuse including fire, flood, wreckage, or explosion; batteries with electrolyte other than as recommended by factory or with a "dope" or additive; batteries that fail as a result of a faulty electrical system or other components; batteries of an electrical size or capacity smaller than the one specified by the vehicle manufacturer; batteries used in applications for which they were not designed; nor in cases where the battery was installed and/or charged incorrectly. The warranty does not cover failures that occur outside the United States or Canada, service calls, towing charges, loss of time, inconvenience, loss of use of the vehicle, lost wages or lost profits ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE HEREBY SPECIFICALLY EXCLUDED FROM THIS WARRANTY.

**HOW TO OBTAIN WARRANTY SERVICE**

Provide the original purchase invoice or a reasonable copy and present it along with the battery for testing and inspection to any Total Battery location or contact customer service at 1-888-603-1866 or email [customerservice@totalbattery.com](mailto:customerservice@totalbattery.com) for more information on warranty options. If you do not have a copy of your invoice we may be able to find your purchase information on our system if you provided a name when you purchased your battery.