

# Lithium ION Warranty

## 2024 BRAILLE LITHIUM BATTERY WARRANTY & CONDITIONS

**\*Please be aware you must [Register Your Product](#) to qualify for Warranty.**

**Braille batteries** are trusted around the world as the highest quality, most reliable batteries available. We have the strictest quality control standards and perform exclusive performance checks on all of our batteries prior to shipment to the customer. This prevents dead-on-arrival batteries. It is best practice to always “top up” your battery's charger before use if not kept on proper maintainer.

Made with proven race-winning lithium technology, our lithium batteries are tuned for maximum output and performance. All of Braille’s lithium products are DOT approved and offer a replacement warranty time frame depending on model. Warranty may be void if battery is used 'out of spec', beyond intended use range or due to improper charging practices. Please speak with our Braille specialists to ensure the chosen model is approved for your application.

We offer a 'warranty' for the following periods:

**1 YEAR FREE Replacement\*:** All qualifying Super 16, Micro-Lite

**1 YEAR FREE Replacement, 2nd year 50% discount\*:** All qualifying Green-Lite batteries

**1 YEAR FREE Replacement, 2nd year 50% discount, 3rd year 35% discount\*:** All qualifying FleetLite batteries, Intensity and Intensity Carbon batteries

### **\*Warranty Terms & Conditions**

- The product must have an original purchase receipt in order to be eligible for a warranty. Without 'Proof of Purchase', ShopBraille reserves the right to deny any warranty claim.
- ShopBraille warranties are non-transferable. Warranties are meant for the original owner only as registered by serial number. If the item is resold from the original purchaser to any other buyer (i.e. ebay, forums, in a vehicle, etc.) no warranty is available.
- All warranty claims must be initiated to ShopBraille Warranty Department within the warranty period (i.e. ML20C before the 1-year warranty has expired; G30 before the 2-year warranty has expired).
- Each item is only eligible for ONE FREE replacement. Once a customer’s product has been warranted the replacement item only holds the warranty until the expiration of the original item. The warranty does not start over on the replacement item.
  - ShopBraille reserve the right to deny any warranty claim.

### **\*Warranty Claim Process**

- contact [Warranty@BrailleBattery.com](mailto:Warranty@BrailleBattery.com) with the following information: Customer Name, Phone, Shipping Address, Battery Type, Date Purchased, Proof of Purchase, Battery Serial Number, charger used and Battery issue
- If Battery is not charging due to over-discharge low voltage, customer has option of purchasing an Optimate Charger at a 50% discount if within the first year of battery purchase.
- If battery is determined to be MANUFACTURING DEFECT, replacement will be shipped out.
- It is the customers responsibility to recycle battery at proper recycle center