

To be eligible of warranty service your product must meet the following criteria:

1. Must be the original owner.
2. Warranty registration card must have been submitted within 30 days of purchase.
3. Be within the warranty period from date of original purchase.
4. Original purchase receipt must be available.
5. Warranty replacement limited to one replacement product.
6. Exchange of battery for another product will be give 65% credit if still within the warranty period.
7. Must have been used for recommended applications only. – see web site for details.

There are three easy steps to getting a replacement product:

1. Complete this form and fax it back to 1-941-870-3381 or email to warranty@braillebattery.com along with a copy of the original receipt for proof of purchase.
2. Place return battery in an insured properly packaged container. Return old battery to Braille. ALL SHIPPING FEES HANDLED BY THE CUSTOMER.
3. Receive replacement battery and install into vehicle.

Today's Date: _____ / _____ Date of Purchase: _____ / _____ Battery Model: _____ (ex. B14115)

Purchased From: _____ Installed By: _____ Installation Date: _____ / _____

Vehicle Make: _____ Vehicle Model: _____ Vehicle Use: _____

Vehicle Modifications: _____

Please describe the problem(s) with the battery: _____

Have you tried charging the battery? _____ Did you ever need to jump start the battery? _____

Did you test battery? Results of Test: Cranking Amps _____ Volts _____ Date of Test _____ / _____

Please provide us with your information for the replacement battery to be shipped:

Company: _____

Name: _____

Street: _____

City, State, Zip: _____

Email Address: _____

Home Phone: _____ Cell Phone: _____

Business Phone: _____ Fax Number: _____

Conditions: Once we receive this completed form with credit card information and receive your defective battery back and it is tested and is in fact a defective battery then a replacement battery will be shipped to your address listed. Any returns received that are testing as a good working battery or returns that are physically damaged will not be covered under warranty. All batteries must be returned prior to replacement shipping out or customer may opt to have a hold placed on credit card to cover the MSRP of the replacement item. Your replacement battery will retain the balance of the factory warranty from the date of original purchase. Abuse or Fraud of the Braille warranty program will result in termination of warranty coverage. Warranties are not transferable must be original owner.

Credit Card Information Required:

Billing Address, Name: _____ Street _____

City: _____ State: _____ Zip: _____ Country: _____

CC # _____ - _____ - _____ - _____ Expiration Date _____ / _____ SEC _____

PLEASE NOTE:

Please send completed form along with copies of the original receipt and paperwork to:

Email: warranty@braillebattery.com **Fax:** 941.870.3381 Attention Warranty Claims

Postal Mail: Braille Battery Inc. Attention: Warranty Claims <RMA #> 6935 15th St. East Building 115 Sarasota, FL 34243 USA

I have read and understand all the terms and conditions of the Braille Battery Inc. warranty program:

Signature: X _____ Print: X _____ Date: _____ / _____

Thank you for you business and we appreciate you patience in allowing us to handle this matter.