

TRUE 12-YEAR WARRANTY

Expion360 warrants each E360 branded battery sold by Expion360, or any of its authorized dealers, distributors, and OE manufacturers to be free of defects for 12 years from the date of sale as determined by the customer's sales receipt as proof of purchase. Expion360 online product registration is also required for warranty coverage.

0-8 YEARS

Within the first 8 years of the warranty period, subject to the exclusions listed below, Expion360 at its sole discretion, will repair or replace the battery and/or parts if the components in question are determined to be defective in material and/or workmanship.

8-10 YEARS

After 8 years and up to 10 years, if the components in question are determined to be defective in material or workmanship, Expion360, at its sole discretion, deems the battery repairable. The battery will be repaired and returned. If Expion360 deems the components to not be repairable, a new, similar battery will be offered at a discount of 40% off the published market price listed at the time of the offer. The offer is valid for 60 days after a representative from Expion360 has contacted the customer with the repairability decision.

10-12 YEARS

After 10 years and up to 12 years, if the components in question are determined to be defective in material or workmanship, and Expion360 deems the components to be repairable, the battery will be repaired and returned. If Expion360 deems the components to not be repairable, a new, similar battery will be offered at a discount of 20% off the published market price listed at the time of the offer. The offer is valid for 60 days after a representative from Expion360 has contacted the customer with the repairability decision.

INSTALLATION

Expion360 recommends a professional installation by a qualified RV, Marine, Golf Cart, or low voltage technician; however, the total warranty applies whether professionally installed or not if installation instructions are correctly followed in the User Manual.

NON-TRANSFERABLE

This Limited Warranty is for the original purchaser only. It is not transferable to any other person or entity. Please contact Expion360 directly regarding any warranty claim. (support@expion360.com)

PRODUCT RETURN AND SHIPPING

Product will need to be returned to Expion360 before authorizing warranty coverage to determine if it is defective. If the product is faulty and determined to be a warranted item, it may be repaired and returned or replaced as determined by Expion360. Expion360 will cover Continental US ground shipping of the repaired, replacement, and defective batteries within the 0–8-year full replacement warranty period. After 8 years and up to 12 years, the customer, dealer, or distributor will be responsible for the cost of Continental US ground shipping of the replacement battery(s). After 8 years and up to 12 years, Expion360 will cover the cost of shipping the defective battery back if requested.

BATTERY STORAGE

Before storing Expion360 lithium batteries for periods longer than four months, ensure the batteries are at 80% state of charge using the Expion360 battery monitor or the Bluetooth App. Do not store batteries below 50% state of charge. If the battery is not equipped with either Bluetooth or a battery monitor, measure the voltage with a multimeter to confirm the state of charge is not below 50%. Battery specifications can be found in the battery user manual to confirm the measured voltage is within an acceptable range. For further instructions see the battery user manual. Damage to the battery(s) will not be covered under warranty if the user has failed to adhere to the storage instructions found in the battery user manual.

WATER SUBMERSION

E360 lithium batteries are not designed to be submerged in water for any length of time and are not intended for use in environments where prolonged water exposure could be reasonably expected. If damage to the cells or BMS is incurred from water ingress into the battery case, the battery is damaged beyond repair and will not be covered under warranty.

WARRANTY EXCLUSIONS

Expion360 has no obligation under this Limited Warranty for any Battery subject to the following conditions (including but not limited to):

- Damage caused by road debris or collision.
- Damage due to over/undercharging, over-discharging, under-sizing for application, not using surge limiting device in specific applications, and reverse polarity connections.
- Damage due to improper installations; incorrect wire sizing, loose connections, improper parallel and series connections, not maintaining terminals, and oversizing inverters (see owner's manual for proper inverter sizing).
- A battery that has been opened, tampered with, and/or modified.
- Used in any starting application or any other application not intended use for.
- Environmental damage such as water submersion, fire, and extreme weather conditions.
- Improper storage conditions as defined in the battery storage section of this warranty.

WARRANTY DISCLAIMER

THIS LIMITED WARRANTY REPRESENTS THE TOTAL LIABILITY OF EXPION360 FOR ANY BATTERY. ALL OTHER WARRANTIES IMPLIED BY LAW APPLICABLE TO THE BATTERY SHALL BE LIMITED TO THE WARRANTY PERIOD STATED. EXPION360 MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. EXPION360 SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

LEGAL RIGHTS

Some states do not allow limitations on how long an implied warranty lasts or exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This warranty shall be governed by and interpreted by the laws of Oregon. This warranty is understood to be the exclusive agreement between the parties relating to the subject matter hereof. No employee or representative of Expion360 is authorized to make any warranty in addition to those made in this agreement.

SUBMITTING A WARRANTY CLAIM

To submit a warranty claim, please contact Expion360 at support@expion360.com

Updated 08/23

EXPION360