

MANUFACTURER'S LIMITED WARRANTY

RELiON ("the Manufacturer") warrants each RELiON branded battery ("the Product"), as listed below, sold by RELiON or any of its authorized distributors or dealers, to be free of defects for the period as listed in the table below ("the Warranty Period"), from the date of sale as determined by either the customer's sale receipt, the shipping invoice and/or the battery serial number, with proof of purchase.

Within the Warranty Period, subject to the exclusions listed below, the Manufacturer will credit, replace or repair, if serviceable, the Product and/or parts of the Product, if the components in question are determined to be defective in material or workmanship.



Product Line	Total Warranty Period (Years)	Free Replacement or Repair Period (Years)
Lithium		
Legacy (RB models)	10	3
Legacy (RB 48V models)	10*	7
InSight Series 12V	10	5
InSight Series 24V	10	5
InSight Series 48V	10	7
AGM		
R4000	2	2
CONSUMER POWER PRODUCTS		
Outlaw 1072s	1	1
ACCESSORIES		
InSight Series Fuel Gauge	1	1
InSight Series Remote Button	1	1

*Renewable Energy applications only.

WARRANTY DETAILS

Legacy Series (Model numbers that begin with RB) - Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in year one (1) through three (3) the manufacturer will replace the defective battery free of charge with a similar product. Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in years four (4) and five (5) a similar product will be offered at 20% off the retail MSRP listed at the time of the offer. Should the manufacturer deem a valid warranty claim exist and battery(s) are



retail MSRP listed at the time of the offer.

Legacy Series (RB 48V models) - This warranty period is only valid for renewable energy applications. Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in year one (1) through seven (7) the manufacturer will replace the defective battery free of charge with a similar product. Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in year eight (8) through 10 a similar product will be offered at 10% off the retail MSRP listed at the time of the offer.

InSight Series® 12V - Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in year one (1) through five (5) the manufacturer will replace the defective battery free of charge with a similar product. Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in year six (6) through 10 a similar product will be offered at 10% off the retail MSRP listed at the time of the offer.

InSight Series® 24V - Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in year one (1) through five (5) the manufacturer will replace the



warranty claim exist and battery(s) are unable to be repaired in year six (6) through 10 a similar product will be offered at 10% off the retail MSRP listed at the time of the offer.

InSight Series® 48V - Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in year one (1) through seven (7) the manufacturer will replace the defective battery free of charge with a similar product. Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in years eight (8) through 10 a similar product will be offered at 10% off the retail MSRP listed at the time of the offer.

WARRANTY REGISTRATION

We recommend you protect your investment and [register your warranty](#). If you choose not to register your warranty, you will need to keep your point of purchase documentation should you have issues and need to warranty your battery in the future.

NON-TRANSFERABLE

This Limited Warranty is to the original purchaser of the Product and is not transferable to any other person or entity. Please contact the place of



The Manufacturer has no obligation under this Limited Warranty for Product subjected to the following conditions (including but not limited to):

Damage caused during shipping or mishandling of the Product

Damage due to improper installation; loose terminal connections, under-sized cabling, incorrect series (cannot be used in series) or parallel connections, reverse polarity connections, or insufficient space for airflow

Environmental damage such as inappropriate storage conditions as defined by the Manufacturer, exposure to extreme hot or cold temperatures, fire or freezing, or water damage, impact, or collision

Damage due to improper operation or maintenance such as under- or over-charging the Product, cold temperature charging, lack of cleaning resulting in corroded terminal connections or build-up of dirt, debris, organic matter, fossil fuels, or chemicals on the Product casing

Improper use of CAN cables such as improper connections or not connecting them

Installing CAN communication devices that do not follow the appropriate CANbus guidelines



tampered with

Tampering or removal of manufacture date codes

Product that was used for applications other than which it was designed and intended for by the Manufacturer

Product that was under-sized for the application

This Limited Warranty does not cover a Product that has reached its normal end of life due to usage which may occur prior to the Warranty Period. A battery can deliver only a fixed amount of Energy over its life which will occur over different periods of time depending on the application. The older the batteries are, the less likely the defect is caused by a manufacturing fault, and the more stringent the Manufacturer will evaluate the warranty claim. The Manufacturer reserves the right to deny a warranty claim if the Product is determined, upon inspection, to be at its normal end of life even if within the Warranty Period.

WARRANTY DISCLAIMER

This limited warranty is in lieu of, and manufacturer disclaims and excludes, all other express warranties. Manufacturer further limits the duration of all, whether statutory, express, or



particular purpose, to the warranty period. Manufacturer's exclusive liability for breach of any warranty on the Battery shall be to replace the Battery within the warranty period in accordance with the terms of this limited warranty. In no event shall Manufacturer be liable for any loss or damages of any other kind, whether direct, incidental, consequential including lost profits, exemplary, special or otherwise, including any lost profits or removal, shipping, or installation expenses.

EXCEPT FOR THE WARRANTY SET FORTH ABOVE, SELLER MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE GOODS, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

LEGAL RIGHTS

Some countries and/or states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, which may vary from country



accordance with the laws of South Carolina. This warranty is understood to be the exclusive agreement between the parties relating to the subject matter hereof. No employee or representative of the Manufacturer is authorized to make any warranty in addition to those made in this agreement.

NON-RELiON WARRANTIES

This Limited Warranty does not cover Product sold by the Manufacturer or any authorized distributor or dealer to an Original Equipment Manufacturer (“OEM”). Please contact the OEM directly for warranty claims regarding such Product.

SUBMITTING A WARRANTY CLAIM

To submit a warranty claim, please contact the original place of purchase. The Product may be required to be shipped back to the Manufacturer for further inspection. The Product must be shipped in compliance with UN38.3. Please note that DOT requires all persons shipping batteries to be Hazmat certified.

TECHNICAL SUPPORT

If you have technical questions about the Product, please contact the place of purchase or RELiON Battery directly at 803-547-7288 or our