



Fullriver Battery Warranty Policy

FOR EGL BATTERY SERIES

SERIES	SPAN
EGL Series	4 Years*

Fullriver Battery will provide the following warranty to the original purchaser subject to the terms and conditions stated herein.

WARRANTY COVERAGE CONDITIONS

This warranty covers batteries that become unusable or unserviceable due to defects in material and/or workmanship. Fullriver will replace a defective battery, with a battery that is identical to or better than the original battery, or issue a monetary credit for the amount of the original battery at the time of purchase. This warranty covers the battery types listed in the table above. The battery(s) must be properly sized, used in the application for which it was intended, and charged using a charging profile approved by Fullriver Battery. This warranty applies to batteries sold after September 1st, 2020. A copy of the sales receipt must be provided to claim warranty.

WARRANTY EXCLUSIONS

This warranty does not apply to batteries that break or fail due to abuse or neglect such as improper installation, loose wiring, corroded terminal connections, mishandled or dropped batteries, freezing, fire, explosion, or unauthorized battery modifications.

This warranty does not cover individual batteries that are used for powering auxiliary loads within a set of batteries. The entire set must be used to power all loads.

This warranty does not cover batteries that failed within the warranty period due to extreme usage. EGL series batteries will provide 750 cycles at 80% depth of discharge. Usage beyond the aforementioned will not be covered under warranty.

This warranty does not cover batteries that are not charged properly or batteries that are left uncharged for extended periods of time. Batteries must be charged after any significant use and the charge cycle must be complete.

Fullriver will not be responsible for expenses including, but not limited to, transportation, shipping, battery installation, recharging, electrical system, tests, service calls, loss of time, loss of equipment, rental batteries or expenses that can be considered incidental or consequential damages.

*Four-year warranty term excludes usage in applications >48V and deep-cycle applications such as RV, Marine, Material handling, e-cart, etc. Qualifying applications are limited to golf cart, people-mover, utility car, ≤48V. Additionally, batteries must be charged with Fullriver approved chargers and algorithms to qualify for warranty consideration. Applications where ambient temperatures are regularly at or above 100F/38C may not qualify for the 4 year warranty term as cyclic capability is greatly diminished. Please consult with Fullriver for warranty terms in these environments.

www.fullriverbattery.com

FULLRIVER BATTERY
warranty@fullriverbattery.com
800.522.8191 Toll Free
805.484.7900 Local/Int'l