



# Full Throttle Warranty Policy

WARRANTY POLICY FOR THE FULL THROTTLE BATTERY SERIES

| APPLICATION                  | SPAN     | FREE/PRO-RATA |
|------------------------------|----------|---------------|
| Automotive                   | 4 Years  | 4+0           |
| Audio                        | 4 Years  | 2+2           |
| Commercial                   |          |               |
| Power Sports                 | 2 Years  | 2+0           |
| Customer Modification        |          |               |
| Electric Race Cart (E-Cart)* | 6 months | -             |

Fullriver Battery will provide the warranty to the original purchaser subject to the terms and conditions stated herein for the Full Throttle product line in accordance with the periods specified by application in the corresponding table (left).

## WARRANTY COVERAGE CONDITIONS

This warranty covers battery models as part of the Full Throttle series that become unusable or unserviceable due to defects in material and/or workmanship. The following detail is required to claim warranty and must coincide: **(1)** Proof of Purchase, **(2)** the Fullriver manufacturing date code, and **(3)** proof of proper auxiliary charging for batteries that (a) are idle for long periods, (b) used for duty other than (or in addition to) primary starting. The batteries must have been sized properly for the power demand, used in the application for which it was intended, and charged with an approved charging profile (ref. Fullriver AGM Charging parameters). Batteries used for cycling must be fully charged after any significant use or at least 1x/week for lighter duty service, or monthly during periods of non-service. The charge cycle must be allowed to complete a full 3 stage charge profile that includes a float or finish stage. Heavy (deep) cycling will not be covered under warranty. For heavier or dedicated deep cycling applications, Fullriver Battery recommends the Fullriver DC Series battery line. Batteries must be used on an approved load tester. The minimum performance threshold is 50% of rated capacity. This warranty applies to batteries sold after July 1<sup>st</sup>, 2020.

## WARRANTY REPLACEMENT

During the free replacement period: Fullriver Battery will replace any defective battery with an identical battery equal to or better than the original, or issue credit for the amount of the original battery at time of purchase. During the Pro-Rata period: Fullriver dealer will provide a replacement battery at an adjusted pro-rata price using the formula below based on minimum advertised pricing (MAP):

$$\text{Pro-Rata Replacement Cost} = \frac{\text{Period of Ownership (in months)}}{\text{Total Warranty Period (in months)}} \times \text{Distributor Cost}$$

## WARRANTY EXCLUSIONS

This warranty does not cover batteries that failed within the warranty period due to the following conditions of abuse or neglect: loose terminals/cables, rusted/corroded hardware, improper maintenance, improper installation, broken / cracked / bulged cases or covers due to fire, explosion, freezing, wreckage, or continuous exposure to extreme hot or cold environments and/or temperature corrected charging/discharging. This warranty does not cover batteries that are: not charged properly, left uncharged for extended periods of time, improperly sized on a power demand basis, damaged from electrical equipment, where manufacturing codes have been destroyed or tampered with, or other non-standard or unauthorized battery modifications. The entire set must be used to power all loads, and a DC/DC converter is required for auxiliary loads of a lesser voltage. Fullriver will not be responsible for expenses incurred including, but not limited to, transportation, shipping, battery installation, recharging, electrical system tests, service calls, loss of use, time, equipment, rental expenses, or costs that can be considered incidental, consequential, or related damages.

\*Guidance found on Fullriver's **E-Cart Best Practices** document must be closely adhered to in order to qualify for E-Cart warranty. Document request via email (see below).

[fullriverbattery.com](http://fullriverbattery.com)

**FULLRIVER BATTERY**

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