

Warranty Policy – Canadian Energy

Powersport Batteries – Canada Proof

One Year free-replacement, with original receipt.

For more details on our warranty policy, please read below:

PLAIN ENGLISH:

Here at Canadian Energy, we believe that education and prevention are two of the best tools we have to limit most warranty issues. Warranties may seem like a straightforward topic, but in many cases, they are not.

When someone returns a product, our process is very straightforward. Our first priority is to diagnose the issue and find out why the product failed so we can avoid the issue from happening again. If the issue isn't with the product but due to a lack of proper testing equipment, improper care, using the wrong product for the application or anything else, we want to work with you to ensure it won't happen again. No blame game - just solutions.

In the case where we find the product has failed, we will simply replace the product. No hassles. No problem.

LEGAL JARGON:

CANADIAN ENERGY WARRANTS TO THE ORIGINAL PURCHASER (EVIDENCED BY THE ORIGINAL PURCHASE RECEIPT) THAT:

(1) the battery is new and has been maintained in a condition which meets or exceeds industry standards and

(2) that the battery will be free of defects in materials and workmanship for the number of months indicated in the price schedule (COMMERCIAL AND/OR DIESEL USAGE HAS REDUCED WARRANTY COVERAGE AS NOTED).

CANADIAN ENERGY WILL NOT BE RESPONSIBLE FOR BATTERIES THAT FAIL DUE TO IMPROPER CHARGING OR INSTALLATION, CONTAINER, COVER OR TERMINAL DAMAGE, SULPHATION OR DEHYDRATION FROM PROLONGED STORAGE AND NON-USE, FIRE DAMAGE, EXCESSIVE HEAT, WRECKAGE EXPLOSION OR FREEZING, THE ADDITION OF ANY SUBSTANCE, OTHER THAN DISTILLED WATER IN MAINTAINABLE BATTERIES, OR THE FAILURE TO MAINTAIN THE BATTERY PROPERLY.

If the original purchaser returns the battery to the dealer where the battery was purchased within the free replacement period from the date of purchase (evidenced by the original purchase receipt) and our testing indicates that the returned battery failed due to manufacturer defects in material or workmanship, NOT MERELY DISCHARGED, then the battery will be replaced free of charge (except for taxes where applicable). If, after the free replacement period has expired and before the

end of the warranty period, our testing indicates that the returned battery failed due to manufacturer defects in material or workmanship, NOT MERELY DISCHARGED, the original purchaser may receive a replacement battery of similar size subject to the following conditions: (1) the battery is returned to the dealer where the battery was purchased by the original purchaser (evidenced by original purchase receipt); and (2) payment is made of the prorated value of the expired portion of the warranty period, plus applicable taxes. The payment will be calculated by taking the number of months from the original purchase date to the return date multiplied by the cost per month as shown in the then current price schedule.

THIS WARRANTY SHALL BE IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, AND EXCLUDES INSTALLATION COSTS, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

For warranty information or questions, don't hesitate to get in touch with your branch.